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Malhotra And Max H. Bazerman In Their Book Negotiation Genius: How To Overcome Obstacles And Achieve Brilliant Results At The Bargaining Table And Beyond (Bantam, 2007). Feb 3th, 2024

Dealing With Difficult People

Withdrawn Types Seem To Have Nothing To Contribute And Are Difficult To Draw Out. • Don't Nag Them To Open Up. • Do Ask Open-ended Questions That Require Them To Produce More Than A Yes Or No Answer. • Be Patient About Waiting For Their Answer. Most Of Us Have Feb 10th, 2024

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